



Road Runner Wheels & Tires

1585 Roswell Road

Marietta, Ga 30062

Tel: 866 - 967 - 8126

Fax: 866 - 464 - 9404

www.RoadRunnerWheels.com

Original Invoice Number: _____

Return Good Authorization

This authorization for return is not a guarantee of credit or replacement, credit or replacement will only be issued if the returned merchandise is received unused and in sellable condition. Reference our website www.RoadRunnerWheels.com/returns for complete details and explanation. Your INV# is located in the top right-hand corner of your invoice, or in the center on the page.

Name :	
Address :	
City, State, Zip :	
Phone Number :	
Year / Make / Model :	

1. Please complete form, provide as much information as possible in order to process your return. Please list each part number, quantity, description, price and reason for each item being returned.
2. Return the merchandise in the manufacturer's original box and packaging with the Return/Reorder form inside the box. This should be done within 30 days of the invoice date. Failure to do so will result in a restocking fee of 15-30%.
3. No returns will be accepted on merchandise over 30 days.
4. We will not accept COD shipments for returned merchandise.
5. Cost of return shipping is to be prepaid by customer. Return shipping and any handling fees are non-refundable.
6. Returns can be taken directly at our store Road Runner Wheels and Tires or returned by the original shipping method. In order to protect yourself against any loss it is advisable to insure your return package(s). Please keep receipt from carrier as proof of return.
7. Any merchandise which in our opinion or the manufacturer's opinion, shows evidence of being used, installed contrary to manufacturer's instructions and/or subjected to improper handling, packaging, or shipping by the customer will not be eligible for exchange, refund or warranty consideration.
8. Warranty and/or defective merchandise is subject to terms of the manufacturer's warranty.
9. We will not accept returns on special order merchandise, electrical items, installed items, custom made items.
10. Many returns may be avoided by discussing your situation with one of our trained customer service experts, please give us a call 866-967-8126.

Time Frame: Return processing time may vary depending on the product and reason for the return but generally processing time is 7-10 business days once the request is received and meets all criteria. Once we issue the credit back to your credit card company it can take up to 72 business hours for the credit to appear on your billing statement.

The following items cannot be returned; Tires and Wheels that have been mounted and or installed. Opened electrical items such as computers, programmers, wiring kits, etc. Closeouts or Clearance items, Any painted or custom drilled items, special order items.

<u>Return / Reorder Form (Please Print Clearly)</u>				
Qty	Part No.	Description	Cost	Explain Reason for Return

Return Resolution Method (Please Check)

<input type="checkbox"/> Replace Items	<input type="checkbox"/> Apply to reorder	<input type="checkbox"/> Credit Charge Card
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Note: Refunds will be issued in same method as received.